

# Facilities Management

Town Hall  
April, 2016

Northwestern

Facilities  
Management  
Town  
Hall  
Agenda  
April 2016

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John D'Angelo

**Greeting**

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Steve Kindrick

**Celebrations**

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The Leadership  
Team

**Our Mission and Vision**

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John D'Angelo &  
Christina Sanborn

**A Practice of Listening**

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Gary Wojtowicz  
and Samantha  
Westerhof

**An Ounce of Prevention**

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Initiative Leaders

**Key Initiatives Updates**

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Bonnie Humphrey

**Top Project Updates**

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John D'Angelo &  
Christina Sanborn

**Wrap Up**

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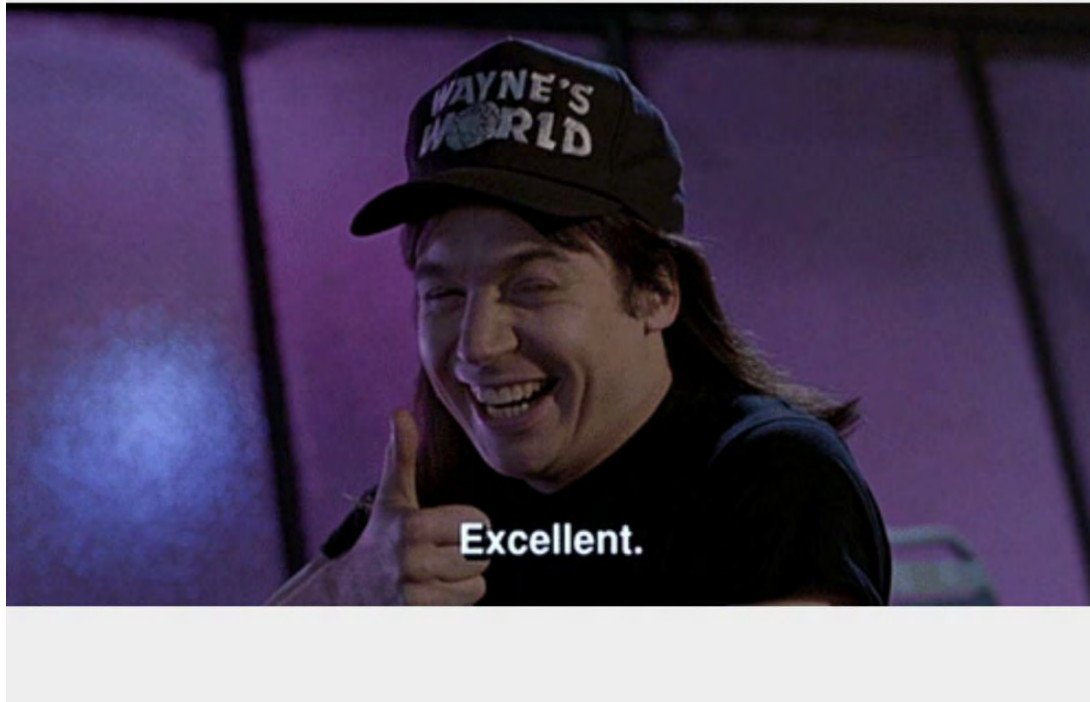
All

**Questions and Answers**

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- We had 11 employees receive “Commendations for Excellent Service” from the President’s Office in the 1<sup>st</sup> quarter of this year!
- Motor Pool/Electronics Recycling joined the FM team
- The Sailing Center achieved LEED Gold!
- We hired 2 new Assistant Journeyman Painters so far from our inaugural City of Evanston / Northwestern Skilled Trades Trainee program.

# Mission

*The purpose we are here to serve*

# & Vision

*That which we strive for*

**mission** [mish-uh n]: *noun*

1. any important task or duty that is assigned, allotted, or self-imposed
2. an important goal or purpose that is accompanied by strong conviction; a calling or vocation

**vision** [vizh-uh n]: *noun*

1. the act or power of anticipating that which will or may come to be

# Mission

*We Build  
and Maintain  
a Northwestern  
that Educates,  
Enriches  
& Engages*

# Vision

*We Will Deliver  
Effective  
And Reliable Services  
As a Collaborative  
And Valued  
Partner*



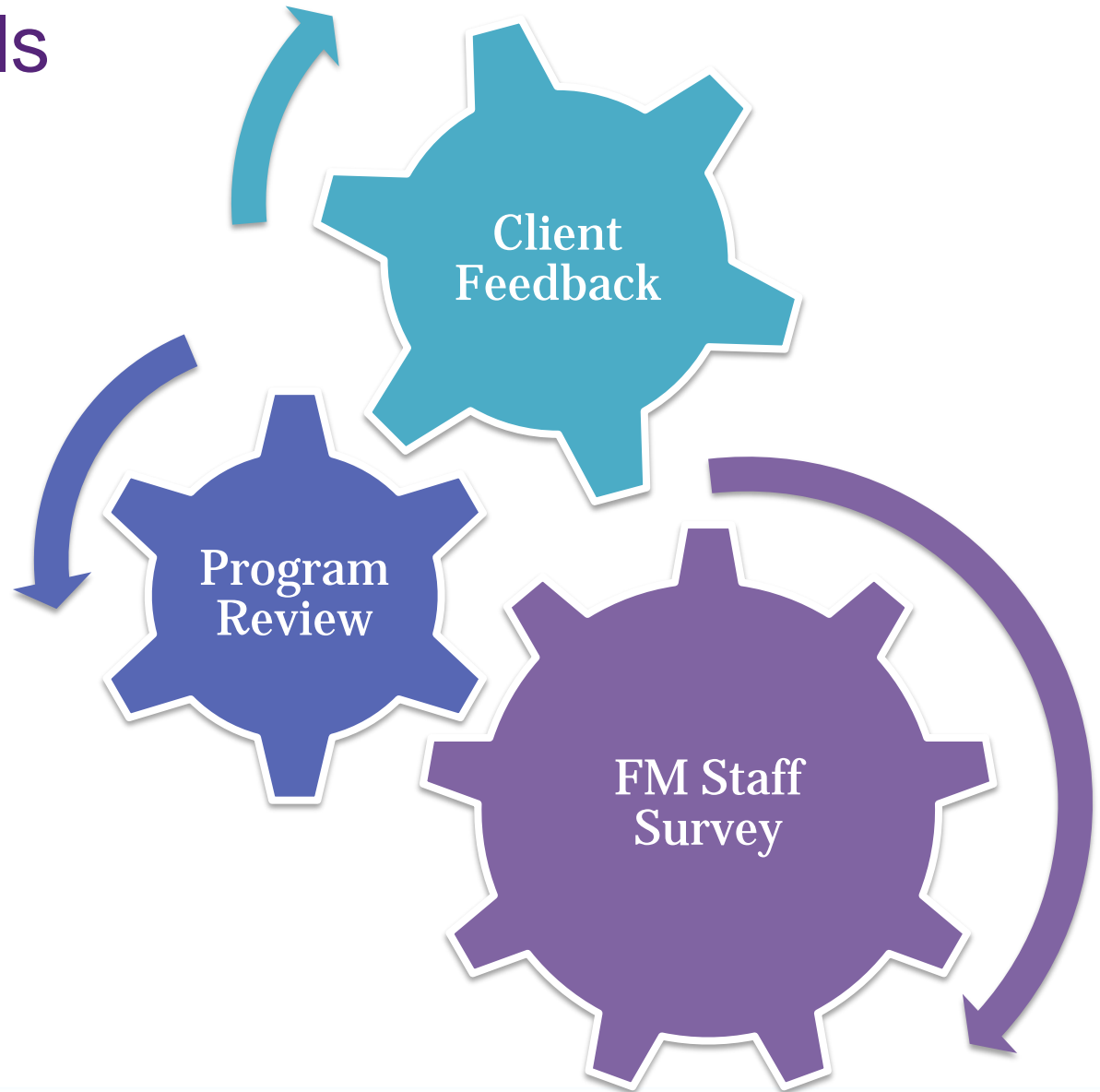
# Mission & Vision

We build and maintain a Northwestern that educates, enriches, & engages

*We will* deliver effective and reliable services as a collaborative and valued partner



# Listening Tools



# What we heard:

Clients and reviewers' findings were consistent with our self-assessment

We are consistently recognized as:

- Committed to Northwestern University
- Passionate
- Engaged
- Skilled
- Respected
- Valued
- Responsive

When we are at our best, we are:

- Proactive
- Client-Centered
- Superb Communicators
- Transparent
- Accountable
- High Value
- Easy to work with
- One FM Team

But sometimes we can be:

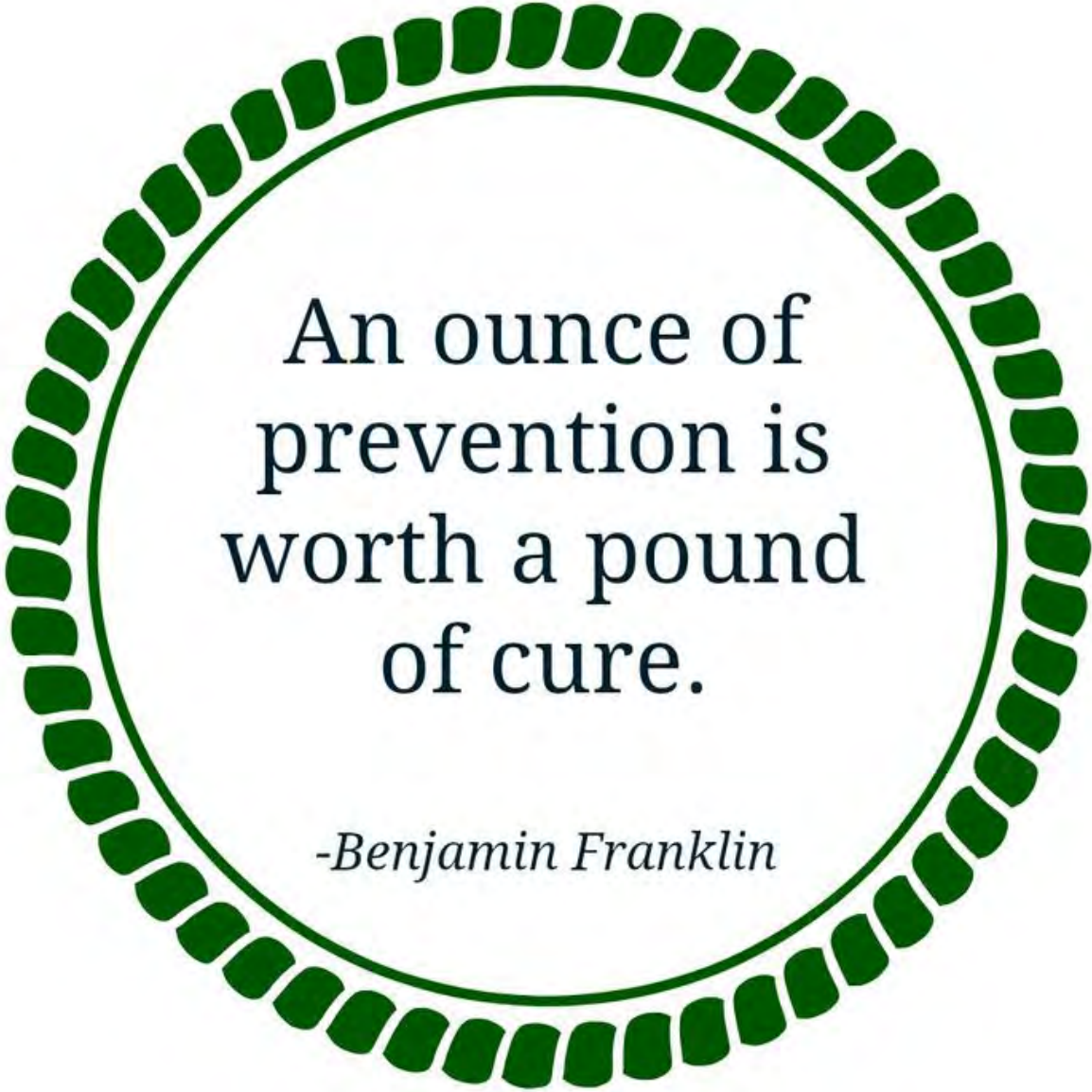
- Reactive
- Challenging to navigate
- Siloed
- Weak communicators
- Costly

# We are changing:





# Taking the Initiative: FM Updates

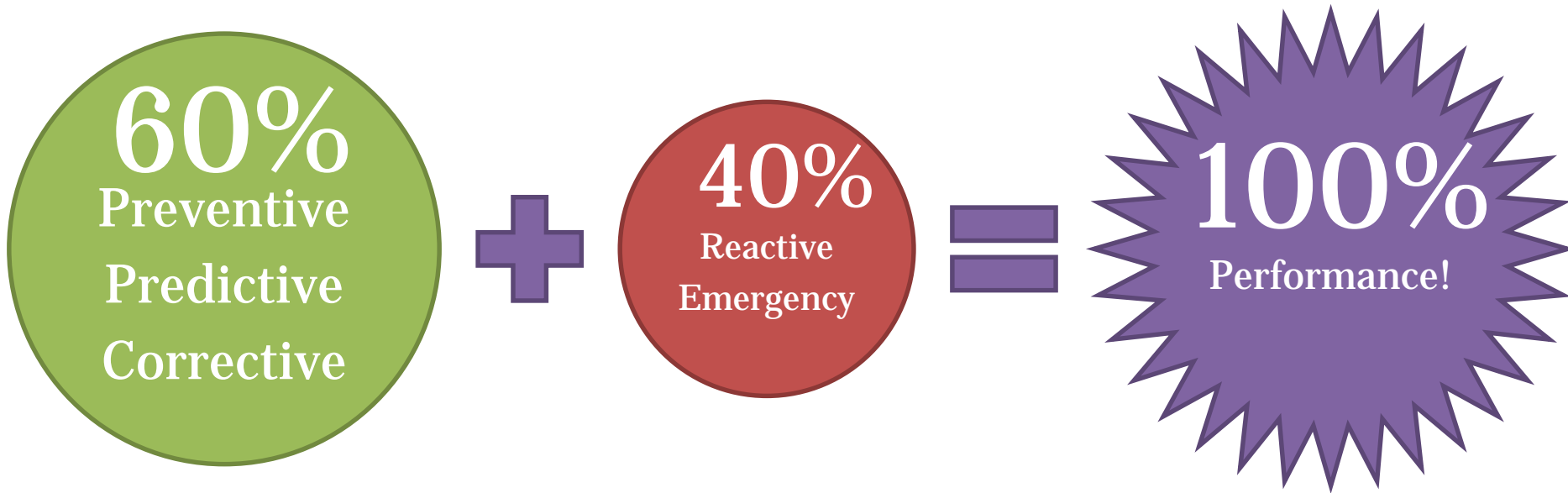


An ounce of  
prevention is  
worth a pound  
of cure.

*-Benjamin Franklin*

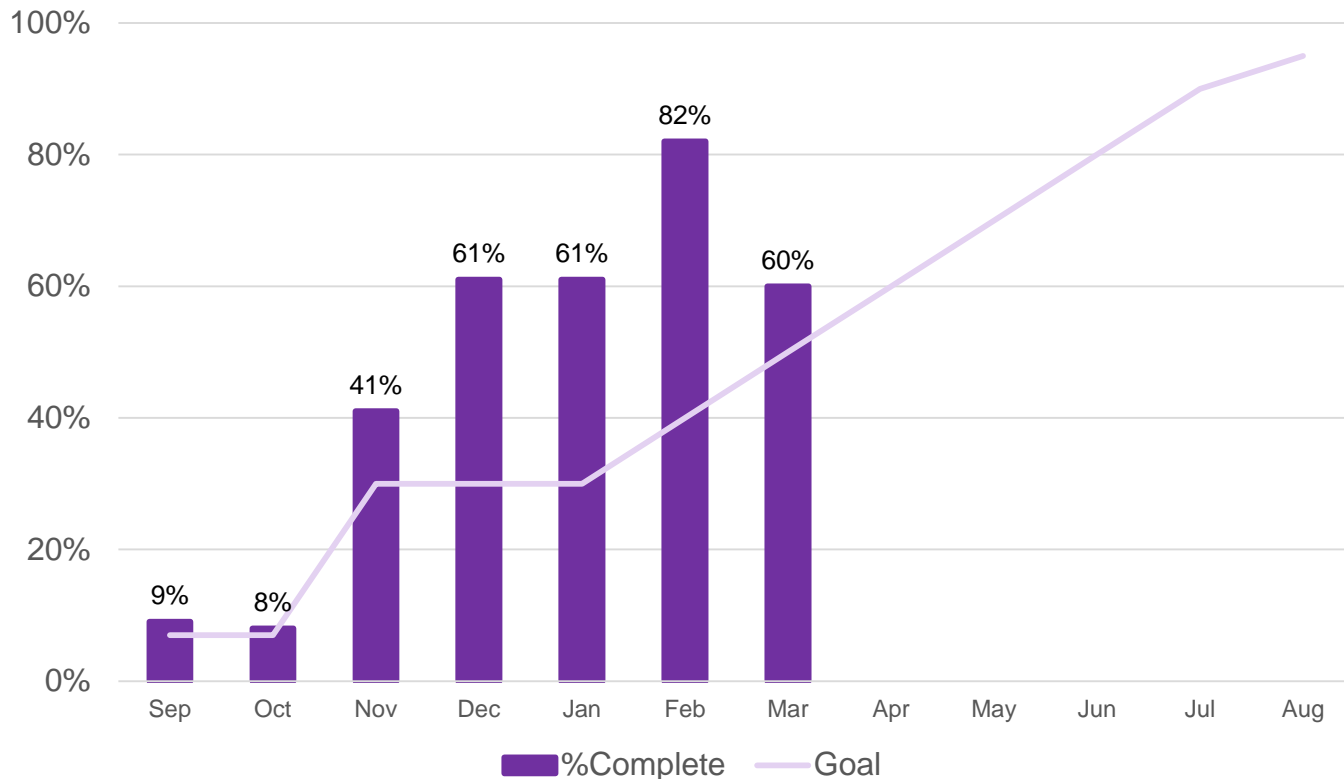
# Preventive Maintenance

Planned Work Performed on Capital Assets such as Buildings and Fixed Equipment that Helps them to Operate for their Originally Anticipated Life.





# Preventive Maintenance Completion



- **KPI goal is 95% completion of PM work orders within 30 days of scheduling**
- **f(staffing, funding, CMMS functionality, shut-down feasibility)**
- **Initiatives: Nov'15 EVENG PM restart, improve workflow with FAMIS mobile app, planning, scheduling, and real-time monitoring of work by RE, schedule adjustment**

# Evanston Master Planning Process

## Sasaki & Associates

### FRAMEWORK



### MASTER PLANS



### ACCOMPANYING STANDARDS



# Managing Data and Processes with New Software

**GOAL: An integrated software solution ensuring ease of use within and beyond Facilities Management**

- Standardize processes
- Integrate IT enterprise systems
- Track and measure performance

## **STATUS**

- Finalizing Software Selection in April, 2016
- Begin Implementation Summer, 2016
- Business Process Redesign



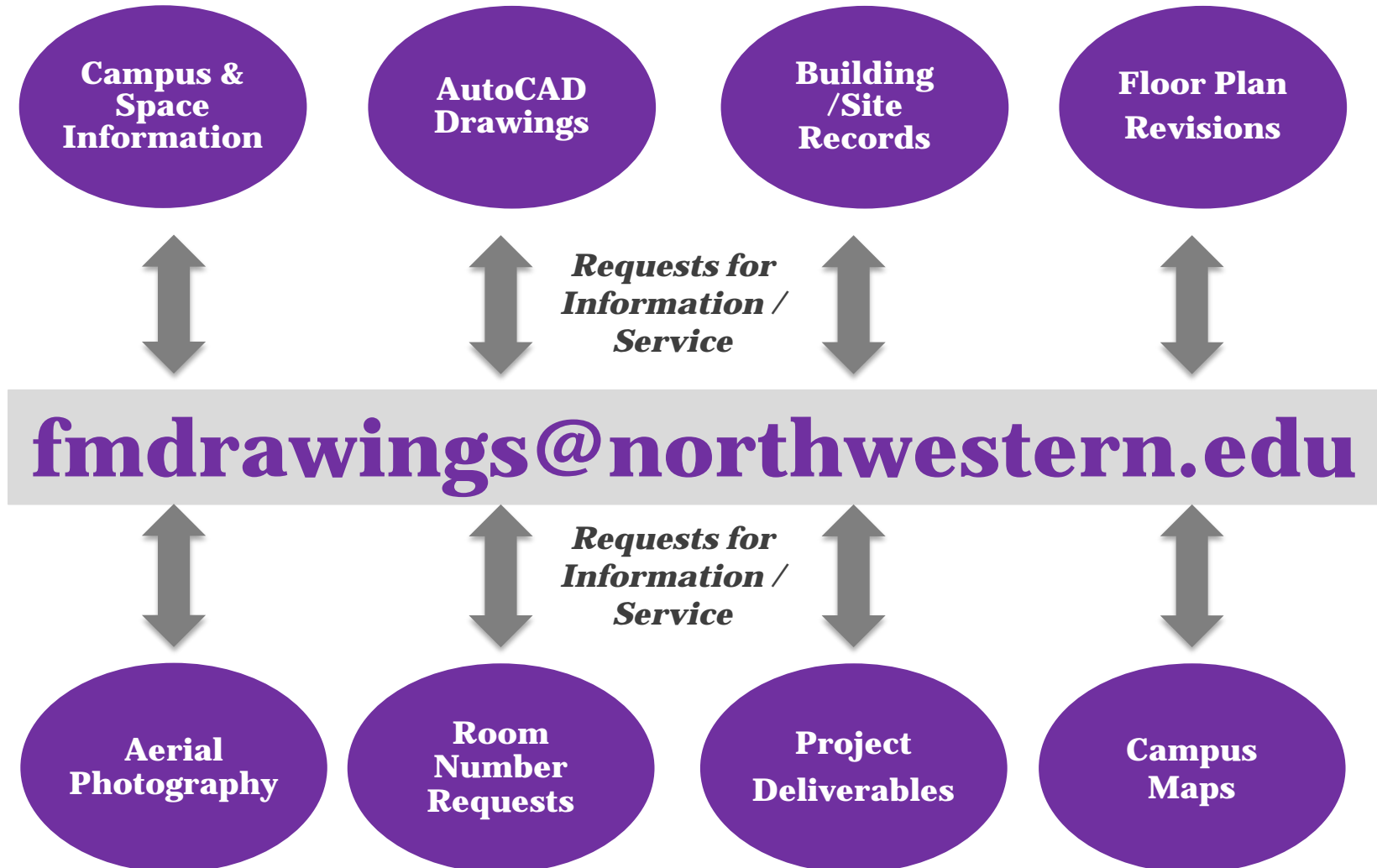
**Systems and Processes  
Involved:  
FAMIS  
SIMS  
Projecto  
Business Processes**

# New Technical Specifications

New Technical Specification for Construction and Renovation Projects on the Chicago and Evanston Campuses are being designed

- Architecture, Site, Civil, Utility and Building Systems, Sustainability, Commissioning
- Desired Outcomes:
  - ✓ Enhanced Asset Management
  - ✓ Efficient Document Review
  - ✓ Reduced Inventory
  - ✓ Project Turnover

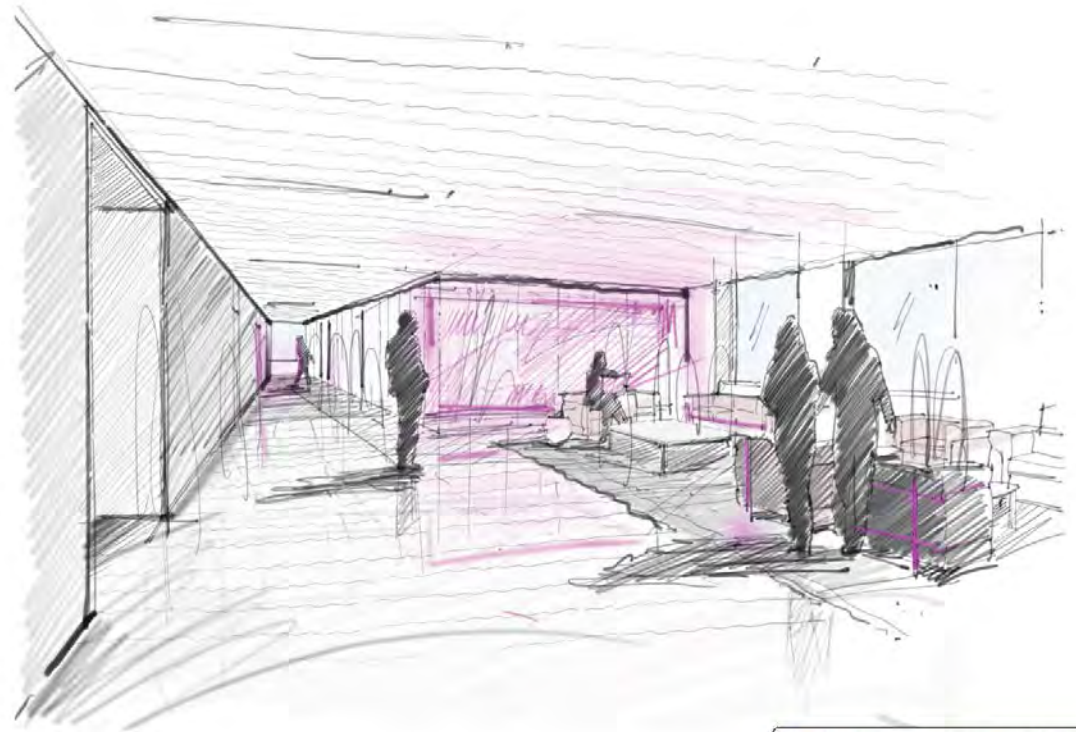
# Drawing Request Process Improvement



# Northwestern San Francisco

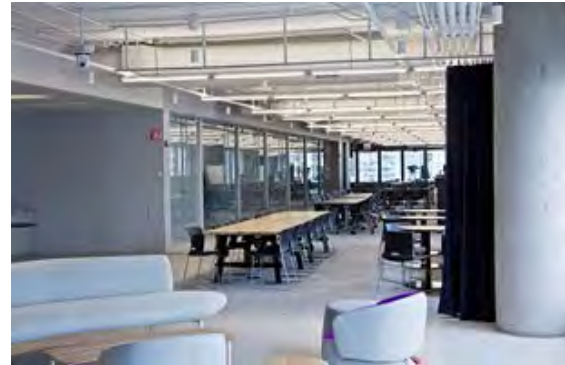
- Medill School of Journalism Media, Integrated Marketing Communications
- McCormick School of Engineering
- Alumni Relations and Development
- University Event and Assembly Space

3D PERSPECTIVE : ENTRY  
West View



Additional information is needed to connect Northwestern.

# New Space in Chicago: 303 E. Wacker



# Chicago Campus Growth: 345 East Superior

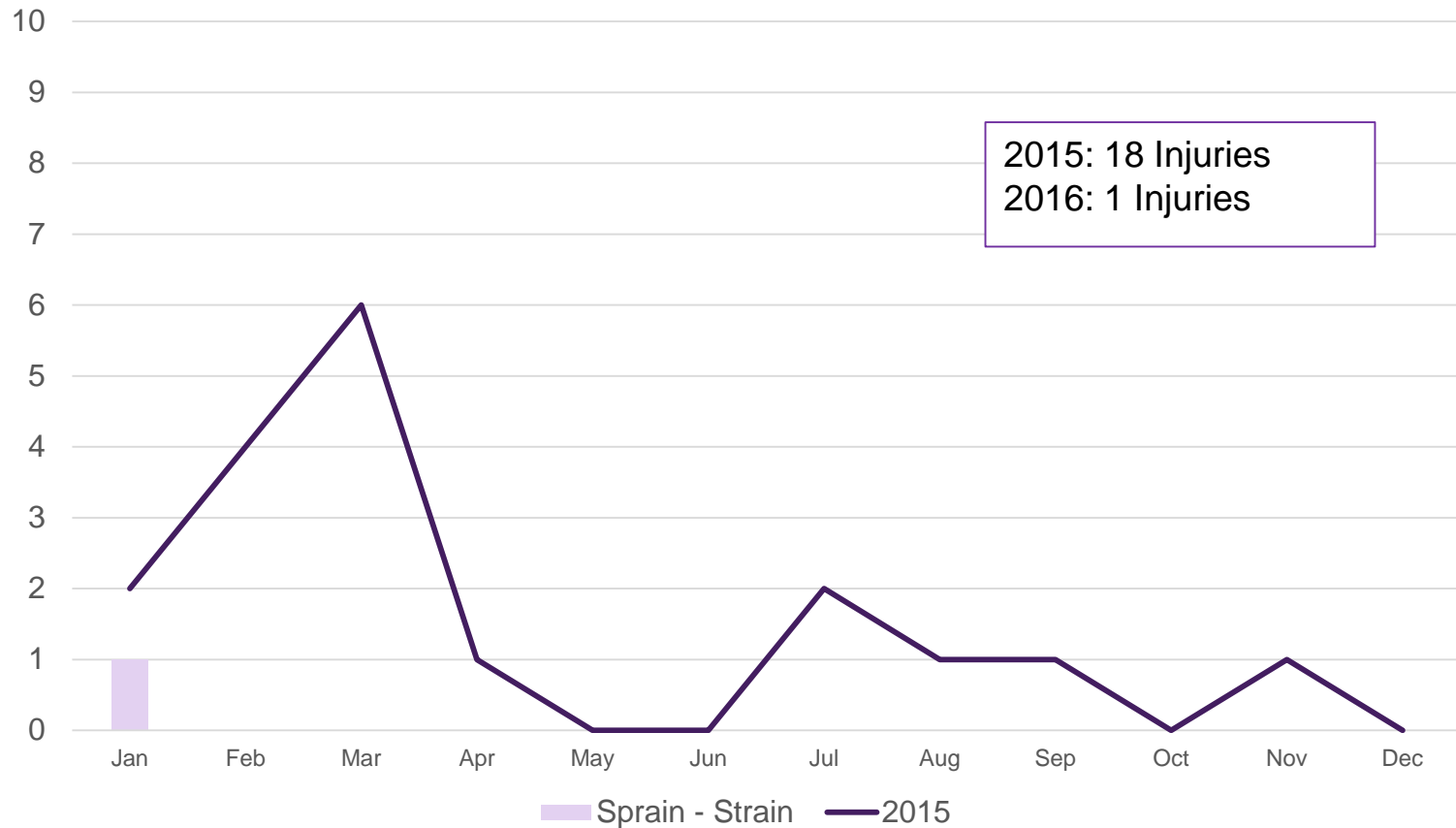
- Purchase Sale transaction to close approximately 4/2017
- Rehabilitation Institute of Chicago to lease two floors
- Planning in progress for future Northwestern use





# Safety First

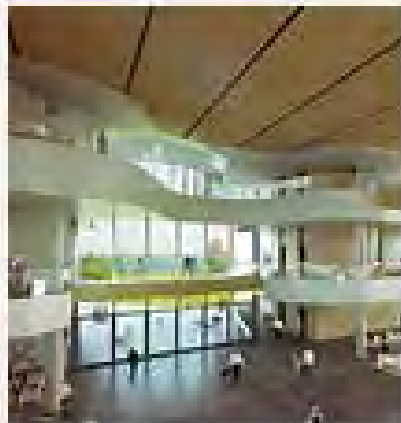
## FM Injuries Through 1<sup>st</sup> Quarter 2016





# Building a Future

## Top Project Updates



**Kellogg Global Hub – 2017**  
**Kuwabara Payne McKenna & Blumberg**



Kellogg Global Hub – 2017  
Kuwabara Payne McKenna & Blumberg



Lakefront Athletics & Recreation Complex – 2018  
Perkins + Will



**New Residence Hall – 560 Lincoln St. – 2017**  
**William Rawn Architects**



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**Mudd Hall Laboratory Expansion – 2018**  
**Flad Architects**



**Wirtz Center Renovation & Addition – 2017**  
**Cannon Architects**



**Simpson Querrey Biomedical Research— 2019**  
**Perkins + Will**



Simpson Querrey Biomedical Research— 2019  
Perkins + Will

# Wrap Up

- Next Time:
  - Northwestern's New Look: Branding
  - A Growing Relationship: Northwestern and Our Communities
  - Parking: What Contractors and FM Staff Need to Know

# SustainNU Update

Northwestern University is a proud ENERGY STAR Partner, and each of us has a role to play in energy conservation at home and at work



Recycling has shifted to a single stream model, be sure to pitch in and learn what should be recycled



Earth week is April 17-23, with activities planned throughout Evanston campus, including a tree planting event on April 29<sup>th</sup>



## Get Involved!

Visit the Office of Sustainability's website for details and to learn more:

[www.northwestern.edu/sustainability/](http://www.northwestern.edu/sustainability/)




Mission

We build and maintain a Northwestern that educates, enriches, & engages

& Vision

We *will* deliver effective and reliable services as a collaborative and valued partner



Have a safe and  
joyous summer!

*There's an FM team ball cap for  
each of you as you leave today.  
You're welcome to wear them on  
the job or on the field.*

Go Team!